

Task Analysis

Task	Reason for task
Contacts/Address book	
Add a contact	Context Scenarios
Search for a contact	Standard phone feature
Make distinction between regular and close contacts	Context Scenario 1
Find a close contact's location	Context Scenario 1
Phonecalls / Conversations	
Call a number	Standard phone feature
Call a contact (using phone number/IM id)	Standard phone feature
Send/Receive files during conversation	Context Scenario 1
Receive a call	Standard phone feature
Adjust volume during call	Standard phone feature
Call History	Standard phone feature
Call Forwarding	Context Scenario 2
Messaging	
Receive, send SMS	Context Scenario 2 , Standard Phone Feature
Email	Context Scenario 1 , Standard Phone Feature
Instant Messaging	Context Scenario 2
Message history (Unified Inbox?)	Standard phone feature (room for innovation?)
Documents	
Create documents	
Open documents using local viewers/editors	Context Scenario 1
Store documents locally	Context Scenario 1
Store documents on remote drive	Context Scenario 2
Browse/Search documents	Context Scenario 1
Web	
Web browsing	Persona need
Synchronization	
Synchronize with PC (+Mac?)	Context Scenario 2
Access remote storage and make available as local drive.	Context Scenario 2

Note

The main focus of this task analysis are the tasks inside the scope of the design assignment and tasks related to them

There are, ofcourse, other tasks the device would support, but they are either outside the main scope of this exercise or too many to cover